



January 7, 2019

Dear Spring ISD Employee,

Effective **February 1, 2019**, Spring ISD will implement a new provider panel for its self-funded Workers' Compensation Program. This panel was created under Chapter 791 of the Texas Government Code (the Interlocal Cooperation Act) and Section 504.053 of the Texas Labor Code (504 Medical Care Program) and is referred to as My TexasDirect.

Upon implementation, it will require employees with an on-the-job injury or illness to use a medical provider from the approved My Texas Direct provider list. **Failure to use approved My Texas Direct medical providers can result in the non-coverage of expenses for job related injuries!**

My Texas Direct is designed to provide employees with quality, efficient and effective medical care for on-the-job injuries or illnesses while returning the employee to work as soon as it is medically prudent to do so.

In the event that the injured employee feels they need medical care, the employee **MUST** seek initial treatment for their on-the-job injury or illness from an approved primary care provider from the My Texas Direct provider list unless the injury or illness is an emergency. A medical emergency is defined as the sudden onset of acute symptoms of sufficient severity that they necessitate immediate medical attention. Examples could include severe pain, serious dysfunction of any body organ or part or a mental health condition that could reasonably be expected to present a danger to the employee or others.

If a specialist is necessary, the primary care provider will make a referral to a specialist from My Texas Direct provider list. If an employee does not go to an approved primary medical care provider, he or she may be responsible for the payment of services rendered.

York Risk Services Group will continue to serve as Spring ISD's third party claims administrator. After the occurrence of an on-the-job injury or illness the employee will be contacted by both a York Claims Adjuster and a Medical Care Coordinator; in order to provide the best opportunity for treatment and return to work, please assist those professionals in managing your care.

If you have questions you may contact your supervisor or Elvia Lucio, Benefits Manager, by email at [elucio@springisd.org](mailto:elucio@springisd.org) or by telephone at 281.891.6052.

Thank you,

A handwritten signature in black ink that reads "Pamela David".

Pamela David  
Director Compensation & Benefits  
Human Resources Department

Revised 1/2019